

Contact us

Transition Care Program
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Transition Care Program

An aged care program

Will there be a fee for Transition Care Services?

It is expected you will contribute (17.5% of the single aged pension) to the cost of your care if you can afford to do so. If you are unable to pay the full fees, you can tell us how much you can afford to pay.

Please contact us to discuss your payment options.

Consumer feedback

The Transition Care Program is committed to providing quality services and your comments and suggestions, including complaints, are welcome as they provide an opportunity to improve our service.

Townsville Hospital and Health Service
100 Angus Smith Drive, Douglas QLD 4810

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Partnering with Consumers - This patient information brochure supports National Safety and Quality Health Service Standard 2. Consumers and/or carers provided feedback on this patient information.



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*Care when
you need it*



Queensland
Government

What is the Transition Care Program?

The Transition Care Program supports eligible older persons to regain as much independence as possible after a hospital stay. You can only access transition care after being assessed as eligible by the Aged Care Assessment Team (ACAT).

What services are provided?



Case Management - All clients are provided with a case manager. Your case manager will visit your home, help you to identify your goals and liaise with your GP and other services.



Nursing - Nursing staff can provide a range of services such as wound management, continence support and education on pain management.



Extra support - Our allied health team (physiotherapist and occupational therapist) will work with you to achieve your goals up to two times per week during the program.



Help in the home - 60-90 minutes of house cleaning, laundry/shopping support can be provided each fortnight if needed.



Personal Care - Help can be provided to increase your independence when showering, drying or dressing up to three times a week if needed.



Transport - Transport to medical appointments related to your hospital admission can be provided if needed. Transport is limited to business hours on weekdays.



Equipment - (such as walking frames, wheelchairs, etc) can be provided if needed during the program. Hospital beds are not provided.



Personal alarm - if not already in place, a medical alert alarm can be provided for the duration of the program which can be used 24 hours per day, seven days a week in case of an emergency.

These services are provided on weekdays and planned in consultation with you, your carer and family. Services will be reviewed regularly to ensure they meet your needs. Your case manager will discuss any changes to your care with you or your carer.

In-home or community-based respite is not provided.

