



Townsville Hospital cashiers

The Townsville Hospital cashiers take payments for various services provided by the hospital.

Pharmacy scripts

Prior to receiving your medication, bring your pharmacy invoice to the cashiers for payment. Present your receipt to pharmacy to receive your medication.

Service fees

Cashiers can also process payments for a number of service fees including:

- Transitional care
- Prosthetics
- Medicare Ineligible patient accounts
- Accommodation accounts
- Nursing
- Medical reports
- Medical imaging reports.

Townsville Hospital Cashiers

Open: Monday to Friday, 8.30am - 5pm
Ground Floor, The Townsville Hospital
Phone: (07) 4433 1118

Payment methods available

Direct debit

BSB - 064-013

Account Number - 1003 1504

Payment Reference – please quote your hospital account number, UR Number or name.

In person

Cash, Cheque, Eftpos, Paywave, Credit Card, Amex.

By phone

Credit Card or Amex.

By mail

- Cheque
- Credit Card – please complete payment remittance located on the bottom of your invoice.

Centrepay

Centrepay is a service offered through the Department of Human Services to help their patients pay accounts.

Centrepay is offered within the hospital to patients to pay for pharmacy accounts and our long stay patients to pay these fees.



This patient information brochure supports
National Safety and Quality Health Service
Standard 2 - Partnering with Consumers